



Public Service Commission of Wisconsin

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PSC Holds Hearing on Enhanced 911

MADISON – The Public Service Commission (PSC) will hold a public hearing on administrative rules to establish a fund for Enhanced 911 (E-911) on April 27, 2004, at the Public Service Commission in Madison, Wisconsin.

E-911 allows emergency personnel to track emergency calls made from cellular phones to the location of the call. Currently, calls that are received at dispatch centers from cellular phones can only be located if the person verbally provides information about their location. With the proliferation of cell phone calls to 911 centers, police have had difficulty locating accident victims, stranded motorists and even kidnapped victims.

Both counties and wireless service providers will need additional equipment and computer software to implement E-911. Under a new state law enacted last fall, a three-year grant program was established at the PSC to help fund some of the costs the counties and cellular companies will have in the purchase of new E-911 equipment.

The draft PSC administrative rule establishes the types of county costs that will be reimbursed by the grant and sets the criteria to be used to establish a fee charged to cellular customers to fund the grant program. The grant program and customer fee will end in three years.

The adoption of the draft rule is the first step in developing the criteria the Commission will use to review grant applications and develop the fee for collection. There will be a public hearing on the draft administrative rules on **Tuesday April 27, 2004 at 10:00 a.m. at the Public Service Commission of Wisconsin, 610 North Whitney Way, Madison, Wisconsin.**

Individuals may also provide written comments for the Commission regarding the E-911 draft rule through May 18th, 2004. Written comments can be addressed to Lynda L. Dorr, Secretary of the Commission P.O. Box 7854, Madison WI 53707.

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